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WITS

Winn Item Tracking System

The most advanced package tracking system available

WITS Technology at work for you

WITS is the most advanced tracking software available

“Eventually someone will want to know where an item is, when it was delivered, and who signed for it. WITS provides the answers with a click of a mouse.”

The WITS Item Tracking System (WITS) tracks any accountable item's movement within an organization throughout its lifecycle using barcodes and scanning devices. WITS is designed to simplify the often overwhelming process of organizing, delivering and tracking of mail, packages, supplies, records, inter departmental transfers and all manner of high value assets.

“WITS provides the metrics to professionally manage and improve mail center operations for you and your internal clients.”

Ideal in any professional mail center environment, WITS has brought measurable ROI to many different types of operations and industries, plus provides mail center management with the automation to improve processes with organization wide visibility.

“WITS is user friendly, all you have to do is enter your password and begin processing!”

Entering items into WITS is very quick: everything is electronically scanned so you have instant access to all your item data. Compared to manual logging, you can save several hours per day in your mail center. WITS can bring your companies inbound mail services to a level of automation and accountability comparable to what the major carriers offer your end users.

Flexible solutions for every business need.

WHO USES WITS?



Government Agencies

Track Documents, Assets, Interdepartmental Packages.



Postal/Courier Services

Track Mail, Packages, Accountable Items .



Supply Chains

Track Inventory, Equipment, Workflow, Delivery Status.



Education

Track Degrees, Financial Aid Packages, Student Directories.



Financial/Legal Institutions

Tracks Case Dockets, Records, Documents.



Transportation

Track Containers, Shipments, Contents, Inventory.



Medical Institutions

Track Lab Samples, Mobile Equipment, Gas Canisters.



ONLINE DEMOS

Log on to www.witstracking.com to schedule an online demonstration of WITS or call us today!



SaaS/CLOUD COMPUTING

WITS is the most technically advanced SaaS internal tracking system on the market. As a web based system, WITS is highly scalable and able to handle tens of thousands of transactions per day. WITS utilizes some of the most advanced technology for internet security available today (256 Bit Encryption). The simplified ease of web based installation and rapid learning curve saves you from spending your company's precious IT resources. If required, WITS is also available for installation as an enterprise application on your corporate intranet.

HOW WITS WORKS

WITS allows you to define your workflow and processes. Here is an outline of a typical WITS Receiving scenario performed in a mail center:

VERIFY- With WITS you can Verify that the count of items you are receiving is correct at the point of receipt from the carrier or courier service.

INPUT - With WITS you can Input the item to the final destination (Mail Stop) or recipient to calculate delivery route and help sort your items for delivery. A delivery route label may be printed.

MANIFEST or Batch - Users have the option to batch items on a manifest for batch deliveries. Saves users time when delivering many items to one place or person.

DELIVERY- Items are delivered to various recipients and locations. Digital signatures are obtained for proof of delivery using handheld computers.

BENEFITS OF USING WITS

- Enterprise Solution
- Web Based System
- Safe and Secure
- Automatic Updates
- "Free" not "Forced" Upgrades
- Ease of use
- Easily Scalable
- Customizable
- WITS ReportWriter
- 508 Compliant



MAIL 360

WINN Solutions and Agile Network have collaborated to bring you the first integrated INBOUND/OUTBOUND solution that will enable you to control transportation costs, reduce labor and establish visibility over all shipping and mailing activity. MAIL360 is the one solution you need to process and track all inbound and outbound parcels, express envelopes, pouch mail and any other important corporate correspondence. Built on Microsoft's .Net Technology, MAIL360 solutions can be accessed by thousands of authorized users from hundreds of desktops, mailrooms, depots, receiving docks or delivery locations.



WITS AT (ASSISTIVE TECHNOLOGY)

WITS AT was designed from the ground up to meet and exceed Section 508 requirements. The National Industries for the Blind (NIB) assisted us with testing and provided feedback so we could enhance the assistive technologies in WITS AT. Plus we have gone beyond the basic Section 508 requirements and included built in Voice Navigation and Screen Reader, saving the client the expense of third party tools. Finally the client benefits by having one vendor to support their software.





Q: Does using WITS force a new work process on my existing receiving and delivery processes? Will we have to reorganize our mail routes to “comply” with the WITS item tracking process?

A: WITS features were incorporated as a result of ongoing feedback gathered over 17 years from corporate mail and receiving managers from many different industries. WITS was the pioneer, “first to market” in automating the tracking of items “the last mile”. Our clients wanted a system that would be flexible and economical while providing the information necessary to better manage their packages, people and processes. WITS is now “best in market” in allowing you to record, track and report on your current delivery process, as well as give you the tools to analyze and measure all the moving parts of your workflow.

Q: My IT dept says data security is the first concern with any SaaS application. Is my data secure with the hosted version?

A: Yes, all data transmitted in and out of WITS is encrypted using Federal agency standards (256 Bit) frequently updated and regularly upgraded. Witstracking.net is also a certified secure website so you will see always the “lock icon” in the lower right hand corner of the web browser which indicates that the site is certified secure. For more details feel free to contact us or to visit www.thawte.com to learn more about secure certificates.

Q: Is the information in WITS sensitive or confidential?

A: Not usually, but it is our many diverse clients that get to make that determination. WITS stores the information typically found on packages such as a tracking number, recipient, carrier and sender. This information is already often posted on the internet with the sender and carrier. However, WITS secures this data behind “financial transaction level” firewalls and backups for your protection .

Q: How does Winn Solutions service customers using the SaaS version?

A: We connect to your computer remotely via the internet. This is the same as sitting next to the client at their own computer. This also eliminates the need to schedule a technician to come to your physical site and wait for them to come up to speed on the problem. Our hardware maintenance service agreements include 100% repair and replacement.

Q: Do I have to share a database if I use the SaaS version?

A: No, you will have your own database and no other client has access to it. In addition, there are partitions between your organizations specific applications...(IE: Fed Ex packages vs. asset tracking), that allow for individual permission access, tracking and reporting data. You can build as many tracking applications as you desire for the same low rate.

Q: Do the maintenance contracts include technical support and version maintenance?

A: Yes, WITS includes unlimited technical support and free, but not forced upgrades.

Q: How long is data stored in WITS?

A: Typically data is stored for any period of time that you prefer.

Q: Would I be charged per transaction?

A: No, WITS is licensed per workstation and per handheld computer. There is no charge for the number of tracking applications, transactions or for bandwidth usage.

Q: What do I need to get started?

A: A PC with Microsoft Windows XP Professional, Windows Vista Business or Windows 7 Professional with the Microsoft .Net Framework and an internet connection.



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